

FY22 DataCenter RFP Q&A

- Will a Liftgate be required?
- **DPS Answer: NO**
- Will a Call Ahead be required?
- **DPS Answer: NO**
- Are there any special delivery requirements? If so, Please specify?
- **DPS Answer: NO**
- Is there a specific install date?
- **DPS Answer: NO**
- Is there a project deadline?
- **DPS Answer: NO**
- In the requirements it states: *"5 Years 24/7 Mission Critical warranty support for hardware and software"* Please specify if Basic Support is an interest?
- **DPS Answer: Dalton Public Schools requires hardware and software support with 4 hour (or less) response time for all parts and service including labor for part replacement services.**
- Please clarify what Dalton is specifically looking for under Mission critical Warranty?
- **DPS Answer: Please see above response.**
- What is the Minimum Nic Port Count required?
- **DPS Answer: Please see the Technical Specifications page for specific counts of each port type.**
- Is 10GB SFP+ required?
- **DPS Answer: A minimum of 10GB SFP+ is the preferred solution. Vendors are free to bid alternatives if you feel it will be the best proposal for the application we have described.**
- Regarding the Processor- Is Dalton looking for a 14 core min? or better (clock)?
- **DPS Answer: We have specified the CPU that is preferred on the technical specifications page. Vendors are free to bid alternatives if you feel they are better suited to the application we have described.**
- Please clarify if 1TB hard drive SATA drives are being requested? or SSD? (recommended matching current environment)
- **DPS Answer: Please see the technical specifications page with our minimum specified storage needs for both server and storage arrays.**
- What Capacity is needed on the servers?
- **DPS Answer: Please refer to the technical specifications page.**
- Are Additional Cables needed for hardware? Are extra cables required?
- **DPS Answer: Please see technical specifications page for required cable counts.**
- Will Adjustments to meet the deadline (substitutions equal or better i.e. NIC card) be considered?
- **DPS Answer: There is no project deadline. Decisions will be made based on the proposal's score on the rubric provided.**
- Is Dalton interested in viewing Better/Best solution options?
- **DPS Answer: Vendors are allowed to submit any configuration that think will meet our needs the best. If you have multiple configurations that are appropriate, you may include them.**
- Please specify what receptor and plug types are needed to ensure this is a good fit?
- **DPS Answer: Our preference is for the plug and receptacle to both be NEMA 5-20 standard power cables.**
- Would you be ok sharing an RV tools with us to do a full build based on your current environment?

- **DPS Answer: No. Bids should be based on the specs provided in the RFP technical specifications to be considered for purchase.**